

How To File a WC Claim:  
**Comprehensive Risk Services (CRS)**  
**800-737-9875**  
**NewClaimReporting@crsmi.com**

## Reminder: We've Moved **NEW MAILING ADDRESS**

MADSIF c/o: NEXTComp Fund Administrators  
 250 Monroe Ave NW, Suite 400  
 Grand Rapids, MI 49503

### **CRS CLAIMS UPDATE:**

Our adjusters have seen an increase in time between dates of injury and members reporting it to CRS.  
 Lean on us to help improve your internal process!

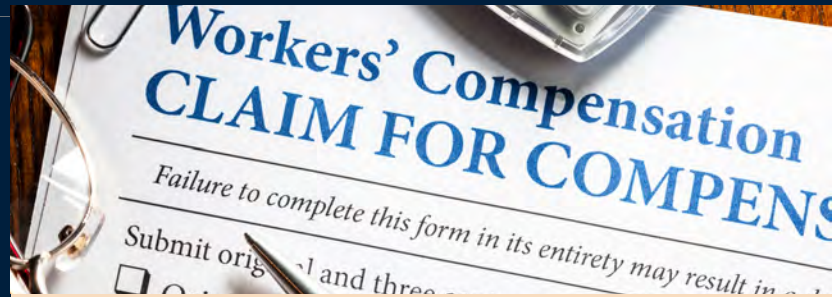
#### THE PROCESS....

##### DON'T:

- Sit on the claim without reporting it, but be honest if there is a delay
- Report it to your health insurance carrier or pay out of pocket
- Hold back on sharing details of the situation or claimant; they are important!

##### DO:

- **Report the Claim Immediately**, no matter how small
- **Avoid** Emergency Rooms & Primary Care Physicians
- **Document** all you can throughout the life of the claim
- **Communicate**, in detail and regularly, with
  - Injured Employee & CRS Adjuster
- Be sure the **employee feels taken care of**
- Refer to your **Claims Kit** for detail on the Claims Process



## PTSD Claims:

Our Excess Insurance Provider has educated us on uptick in PTSD claims. Some basic prevention techniques that can make all the difference:

- Provide an EAP program to employees
- Communicating a supportive work environment
- Provide a wellness program that encourages employees to practice self-care

# Loss Control Services

(ALL THE **FREE** STUFF YOU GET!!)

- MADSIF has ordered all 12 MIOSHA-required warning signs for all locations (not per member) FREE of CHARGE! These signs are typically \$15-\$18 per sign to purchase on your own. They are of high quality, easy to and effective for injury prevention. We will be distributing a set of all 12 signs to EACH location.
- Group Training Sessions! CRS has started a 3-part series on a very effective Unsafe Acts Training. The first one is being held at the Inn of Bay Harbor in Petosky on Thursday, October 13th. Please reach out if you have not already, we have space available! Two other training sessions will be offered to accommodate members in other regions. Stay tuned.
- Evacuation Maps – MADSIF has purchased a fantastic, high-end program that creates customized evacuation maps for our members. They are going over very well. We offer these free to MADSIF members! Your loss control consultant will cover this with you.
- COMING IN 2023 – CRS will hold Bi-monthly webinars for MADSIF members to cover MADSIF-specific loss prevention services. The more you participate, the more educated you will be in working within your own peer group.
- Fit Testing Onsite – We have taken fit testing services in house! If you have employees who use respirators, we can take care of it onsite for you.
- Forklift Training & Certification

## Contact Loss Control:

### **Ken Smylie**

Vice President Loss Control  
Comprehensive Risk Services  
(248) 915-7403  
ksmylie@crsmi.com

### **Scott Van Den Bosch**

Senior Loss Control Consultant  
Comprehensive Risk Services  
(616) 460-4554  
svandenbosch@crsmi.com

## **Meet your NEXTComp Fund Administrator Team:**

We Are Here To Help!

### **Jennifer Monkiewicz, Fund Administrator**

jmonkiewicz@madsif.com  
866-919-9578 ext. 103

### **Janiece Lambert-Mann, Controller**

jlambert-mann@madsif.com  
866-919-9578 ext. 102

### **Lindsey Krietemeyer, Office Manager/Underwriter**

lkrietemeyer@madsif.com  
866-919-9578 ext. 101